

August 1, 2006 Via Overnight Delivery

210 N. Park Ave.

Winter Park, FL

Mr. Doug Pratt

32789

South Carolina Public Service Commission

Synergy Business Park

101 Executive Center Dr.

P.O. Drawer 200

Tel: 407-740-8575

Fax: 407-740-0613

Winter Park, FL

Saluda Building Columbia, SC 29210

32790-0200

RE:

Time Warner Telecom of South Carolina, LLC

SC Service Quality Report (CLEC)

For the quarter of January 1, 2006 to March 31, 2006

PSC SC MAIL / DMS

RECEIVE

AUG 0 1 2006

2 ND QTR ?

tmi@tminc.com Dear Mr. Pratt:

> Enclosed please find the SC Service Quality Report (CLEC) for the quarter of January 1, 2006 to March 31, 2006, filed on behalf of Time Warner Telecom of South Carolina, LLC. No check is enclosed as there are no remittance fees due.

2000-505-0

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

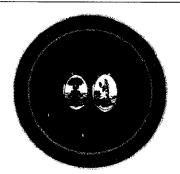
Sincerely,

Kimberly N. Geuder

Compliance Reporting Specialist

Carolyn Marek - Time Warner Telecom of South Carolina, LLC cc:

file: Time Warner Telecom of South Carolina, LLC - Reporting - South Carolina



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Time Warner Telecom of Sou	th Carolina, L	LC	
QUARTER / YEAR First / 2006			
Reporting Month →	January	February	March
Number of South Carolina Customer Access Lines P	rovided:		
via Resale →	0	0	0
via UNE P →	0	0	0
via Other Methods ->	2,407	2,407	2,042
Total South Carolina Line Count →	2,407	2,407	2,042
Trouble Reports / Access Line (%) (Objective: < 7%)	0.17%	0.10%	0.08%
Customer Out of Service Clearing Times (%) → (Objective: > 85% w/in 24 hrs)	100%	<u>100%</u>	100%
New Installs Completed w/in 5 Days (%) (Objective: > 85% w/in 5 working days)	N/A	N/A	N/A
Commitments Fulfilled (%) (Objective: > 85%)	100%_	94.44%	<u>85.19</u> %
Explanation for Objectives Not Met:TWTC_onl		service to bu	usiness customers
Does your company use its own switching facilities to provide services within South Carol		ES 🗵 or	<u>NO</u> □
Person Making Report / Contact Information:Ca	arolyn Marek	615-376-6404	1
Authorized Signature Carolyn Marek, Vice President Regulation	Mary Falcone Lulatory Affairs -		351 —
Date 0/30/06			